

CSR Activity Report (CSR Guideline Activity Reports)

Communication

Disclose corporate information in an active, fair and straightforward manner to maintain management transparency; and disclose information appropriately to encourage dialogue and cooperation with stakeholders including customers, employees, stockholders, business partners, consumers, mass media, and other parties



Basic Approach

Toray Group communicates with diverse stakeholders throughout its business activities in accordance with its Basic Policies to Promote Dialogue with Stakeholders and its Information Disclosure Principles. The senior management team regularly receives reports on communication activities and provides advice.

Toray Group's goal of achieving sustainable growth globally and into the future is about much more than just expanding the Group's business. The aim is to practice Toray-style management, contribute to society, and remain a corporate entity respected by society. Toray-style management is all about living up to the corporate philosophy of "contributing to society through the creation of new value with innovative ideas, technologies and products," and this is done by executing the corporate missions of serving customers, employees, shareholders, and society. In 2020, Toray Group organized its management principles — the principles that it has upheld since the beginning — in the form of the Toray Philosophy. Over the two years between fiscal 2020 and 2021, Toray Group implemented the Toray Philosophy Project as one of its group-wide projects under Project AP-G 2022, seeking to enhance understanding of Toray-style management both inside and outside the Group. Issues involving organizational culture and the gaps that have been detected between the Toray Philosophy and the workplace over the duration of these two years of activities will be taken over by the Corporate Brand Meeting, which was established in September 2021 under the Brand Management Committee chaired by the president. This committee will continue to formulate and implement measures to activate internal communication.

Basic Policies to Promote Dialogue with Stakeholders Established September 2005

1. Toray Group will promote dialogue and collaboration with all stakeholders, including customers, stockholders and investors, business partners, employees, government, local communities, NPOs, citizens, the global community and the media.
2. Each company in Toray Group, through dialogue and collaboration with stakeholders, will take steps to carry out reforms designed to increase the satisfaction level of everyone.
3. All Toray Group employees, in their respective workplaces, shall identify and strive to solve issues affecting stakeholder satisfaction as part of their CSR activities.

Information Disclosure Principles Established January 2004

1. Information Disclosure Principle:
Strive to communicate with various stakeholders associated with the Company by actively disclosing pertinent information.
2. Voluntary Disclosure Principle:
Comply with statutory disclosure and timely disclosure requirements and voluntarily disclose information that can be disclosed.
3. Timely Disclosure Principle:
Strictly comply with the appropriate disclosure timing for statutory disclosure and timely disclosure, and disclose information on facts that can be disclosed as quickly as possible for voluntary disclosure as well.
4. Fair Disclosure Principle:
Disseminate information to all stakeholders in a fair and unbiased manner.
5. Information Management Principle:
Officers and employees associated with the content of information to be disclosed shall strive to maintain thorough information management until disclosure.

Structure

The General Administration & Communications Division works with divisions and departments of Toray Industries and its group companies in and outside Japan to devise the best methods for collecting and disseminating information. The Group's business sites regularly engage and maintain lines of communication with local residents and governments. Additionally, the Group is always open to inquiries and feedback from stakeholders, which are fielded through its corporate websites.

Opinions obtained from stakeholder communication processes are used to provide feedback to the related divisions and departments. They are encouraged to act on the feedback received in order to maintain good relationships with stakeholders. For example, matters related to safety, health, accident prevention, and environmental conservation are suitably handled by the Group's business sites. The CSR Operations Department in the General Administration & Communications Division guides the implementation of social initiatives that contribute to the advancement of local communities, which are carried out by the business sites.

CSR Roadmap 2022 Targets

CSR Roadmap goals

1. Reflect results of dialogue and collaboration with each stakeholder group in management activities in a timely and appropriate manner
2. Reflect information obtained through dialogue and collaboration with each stakeholder group in management decisions in a timely and appropriate manner

Main Initiatives and Key Performance Indicators

	KPI
(1) Actively dispatch information on the Toray Philosophy and use education to ensure it is embraced throughout the Group	-
(2) Strengthen the dissemination of information via websites	6-①
(3) Facilitate exchange of opinions between management and employees	6-②
(4) Facilitate communication between management and stockholders and investors	6-③
(5) Encourage communication with mass media	6-④
(6) Work to utilize various tools and strengthen systems in order to effectively disseminate information and promote dialogue in response to digitalization and globalization	-

Key Performance Indicator (KPI)	Target			Fiscal 2022 Result
	Fiscal 2020	Fiscal 2021	Fiscal 2022	
6-① Number of corporate website page views (per month)	1 million page views	1 million page views	1 million page views	1.01 million page views
6-② Interviews conducted to exchange opinions within the company (rate of progress)	40%	60%	80%	68%
6-③ Interviews with key investors in which management participates (number)	Cumulative total of 80	Cumulative total of 80	Cumulative total of 80	Cumulative total of 109
6-④ News releases (number)	200	200	200	171

Reporting scope : Toray Industries, Inc. (6-①)
Toray Group (6-②, 6-③ and 6-④)

Related Materiality for CSR

- Developing in Collaboration with Stakeholders

* Click [here](#) for the Materiality View of CSR Roadmap 2025 (PDF:392.4KB). [PDF](#)

Looking to the Future

With the diversification of social issues in recent years, careful dialogue with stakeholders has become increasingly important. Toray Group brand value lies in its business portfolio, which has grown from Toray's original textile business and which cannot be easily duplicated by competitors. The Group treats requests from stakeholders, including the global demand for sustainability, as opportunities for growth. By contributing to society through its businesses and other efforts, Toray Group will continue to promote social progress and help to resolve global issues, thereby enhancing its corporate value and continuing to serve as a corporate group of high value to all stakeholders.

Click [here](#) for the main initiatives and KPIs for CSR Guideline No. 6 "Communication" during the CSR Roadmap 2025 period (fiscal 2023–2025). [PDF](#)

CSR Activity Report (CSR Guideline Activity Reports) - Communication
Communication via Corporate Websites

CSR Roadmap 2022
Main Initiatives (2)/(6)



On the Toray Group website, information is provided to a wide range of stakeholders to give them an accurate perspective on Toray, with information in menu categories such as “About Us,” “Our Businesses,” “Sustainability,” “Research and Development,” “Investor Relations” and “Career.”

In fiscal 2022, in addition to updating the contents in accordance with the new Medium-term Management Program that launched in fiscal 2023, the Sustainability Vision page of the Group website was enhanced to help stakeholders gain an even better understanding by illustrating relationships to SDGs in ways that are easy to understand at a glance and improving searchability for related products.

Portal sites for individual countries and regions (10 sites, 8 languages in total) were also redesigned for the more effective appeal of a globally unified image and to enhance usability.

In addition to the corporate website, Toray Group business websites for customers (a total of 25 websites) are also being redesigned and content expanded to better provide the information that meets customer needs.

TORAY
Innovation by Chemistry

CONTACT US

About Us Sustainability Our Businesses Research and Development Investor Relations Newsroom

SDG 13 Climate Action

Toray Group Sustainability Vision

Providing Innovative Technologies and Advanced Materials to Help Address Global Issues

At the Toray Group, we consider sustainability to be the most important global issue of the 21st century. Today, climate change, water scarcity, and resource depletion are just some of the mounting environmental challenges facing the planet. With the global population expected to increase to some ten billion people by 2050 and aging demographics on the increase worldwide, an interlinked web of global issues are posing ever-graver problems.

Since Toray's founding in 1926, we have always believed that materials can change lives. True to our fundamental corporate principle of contributing to society. At the Toray Group, we make it our mission to deliver innovative technologies and advanced materials that provide real solutions to the challenges the world faces with balancing development and sustainability.

We are convinced that Toray can continue to grow without negatively impacting global sustainability. By delivering on our corporate philosophy of "contributing to society through the creation of new value with innovative ideas, technologies and products," we will do our utmost to address global issues, including the goals of the Paris Agreement and the United Nations Sustainable Development Goals (SDGs), while working closely with our business partners worldwide.

Four Perspectives of the World as Envisioned by the Toray Group in 2050

A net zero emissions world, where greenhouse gas emissions are completely offset by absorption

A world where resources are sustainably managed

A world with a restored natural environment, with clean water and air for everyone

A world where everyone enjoys good health and hygiene

Progress against the Commitments for 2030

The Toray Group is striving to achieve the following quantitative targets.

	FY 2019 Actual (Baseline) (L-GAAP)	FY 2022 Actual ¹	FY 2030 Target ²	
Supply of Sustainability Innovation products ³	562.4 billion yen	2.3-fold	4.5-fold	
CO ₂ emissions avoided in value chain ⁴	28 million tons	9.5-fold	25-fold	
Water filtration throughput contribution by Toray's water treatment membranes ⁵	27.33 million tons/day	2.6-fold	3.5-fold	
Greenhouse gas emissions in production activities ⁶	Per unit of revenue ⁷ across the Toray Group	337 tons/100 million yen	35% reduction ⁸	50% or more reduction
	Greenhouse gas emissions of Toray Group in Japan ⁶	2.45 million tons	21% reduction ⁸	40% or more reduction
Water usage in production activities	Per unit of revenue ⁷ across the Toray Group	15,200 tons/100 million yen	32% reduction ⁸	50% or more reduction

1. (1) Products that accelerate measures to counter climate change; (2) products that facilitate sustainable, recycling-based use of resources and production; (3) products that help provide clean water and air and reduce environmental impact; and (4) products that help deliver better medical care and hygiene for people worldwide.

2. Toray calculates the CO₂ emissions reduced throughout the value chain of products in accordance with the chemical sector guidelines of the Japan Chemical Industry Association, the International Council of Chemical Associations (ICCA), and the World Business Council for Sustainable Development (WBCSD).

3. Water treated annually with Toray water treatment membranes. It is calculated by multiplying the amount of fresh water that the Toray membranes can produce per day, including reverse osmosis (RO), ultrafiltration (UF) and membrane separation bioreactors (MSBR), by the number of membrane elements used.

4. With the use of renewable energies and other zero-emission power sources being worldwide, the Toray Group aims to employ zero-emission power sources at a rate equivalent to or better than the targets in each country by fiscal 2030.

5. In Japan, Toray seeks to surpass the reduction target set for the industrial sector by the Japanese government (absolute emissions reduced by 38%) in its comprehensive plan (Cabinet Decision on October 27, 2023) based on Japan's Act on Promotion of Global Warming Countermeasures.

6. FY2019 results are based on net sales (L-GAAP).

7. Each relative ratio is calculated in comparison to FY 2019.

8. The calculation of the figure for the baseline of FY 2019 includes data for companies that joined the Toray Group in FY 2014 or later.

Toray Group Sustainability Vision

Download PDF

Toray Group Sustainability Vision

TORAY
Innovation by Chemistry

CONTACT US

About Us Sustainability Our Businesses Research and Development Investor Relations Newsroom

SDG 13 Climate Action

Four Perspectives of the World as Envisioned by the Toray Group in 2050

A net zero emissions world, where greenhouse gas emissions are completely offset by absorption

A world where resources are sustainably managed

A world with a restored natural environment, with clean water and air for everyone

A world where everyone enjoys good health and hygiene

Towards 2050

A net zero emissions world, where greenhouse gas emissions are completely offset by absorption

ACTIONS

Accelerating measures to counter climate change

In order to keep the air temperature from rising by more than 1.8°C due to global warming, we must become carbon neutral by 2050. Being carbon neutral means that the amount of greenhouse gases such as carbon dioxide that we are emitting is equivalent to the amount being absorbed. In addition to reducing the amount of carbon dioxide emitted during the product manufacturing stage, the Toray Group will utilize materials and technologies associated with energy conservation and use and renewable forms of energy to work toward creating a net-zero society. This can be achieved by reducing product weight in order to reduce fuel consumption, thereby improving carbon dioxide emissions throughout the entire product lifecycle, leveraging renewable energies such as wind power, which does not produce carbon dioxide, and utilizing hydrogen and electric vehicles.

AFFORDABLE AND CLEAN ENERGY

INDUSTRY, INNOVATION AND INFRASTRUCTURE

CLIMATE ACTION

Curbing CO₂ emissions throughout the life cycle of products

Toray provides lightweight and strong carbon fiber that can reduce the weight of aircraft and automobiles, to improve fuel economy and reduce CO₂ emissions.

Building a renewable energy economy

Toray supplies materials for use in renewable energy technologies including wind and solar energy, and in hydrogen conversion, storage, and fuel cells.

Reducing CO₂ emissions in manufacturing

Toray actively strives to reduce CO₂ emissions in manufacturing, through process improvements that conserve energy, use renewable energy and reduce the use of coal.

Related Story

Material benefits: how carbon fiber is reducing our environmental footprint

Carbon fiber is a "stronger" material, adding exceptional strength without weight to aircraft, wind turbines and cars. New technologies devoted to improving its production and recycling mean even greater environmental benefits lie ahead.

The materials that are building a renewable energy economy

To halt the rise of greenhouse gas emissions, we need to convert as many sectors of the economy to renewable energy as quickly as possible. Advanced materials are improving the efficiency of the renewable energy industry while helping other sectors, such as transport, adapt to electrification.

Toray products contributing to this sector

Energy Conservation

Renewable Energy

Biomass-based

Water Treatment

Recycling

Low Environmental Impact

"A net zero emissions world" section of the Four Perspectives of the World as Envisioned by the Toray Group in 2050 page of the Toray website.

Related Information

- > [Toray Group Sustainability Vision](#)
- > [Medium-Term Management Program](#)

Click [here](#) for the main initiatives for CSR Guideline 6, "Communication" in CSR Roadmap 2022.

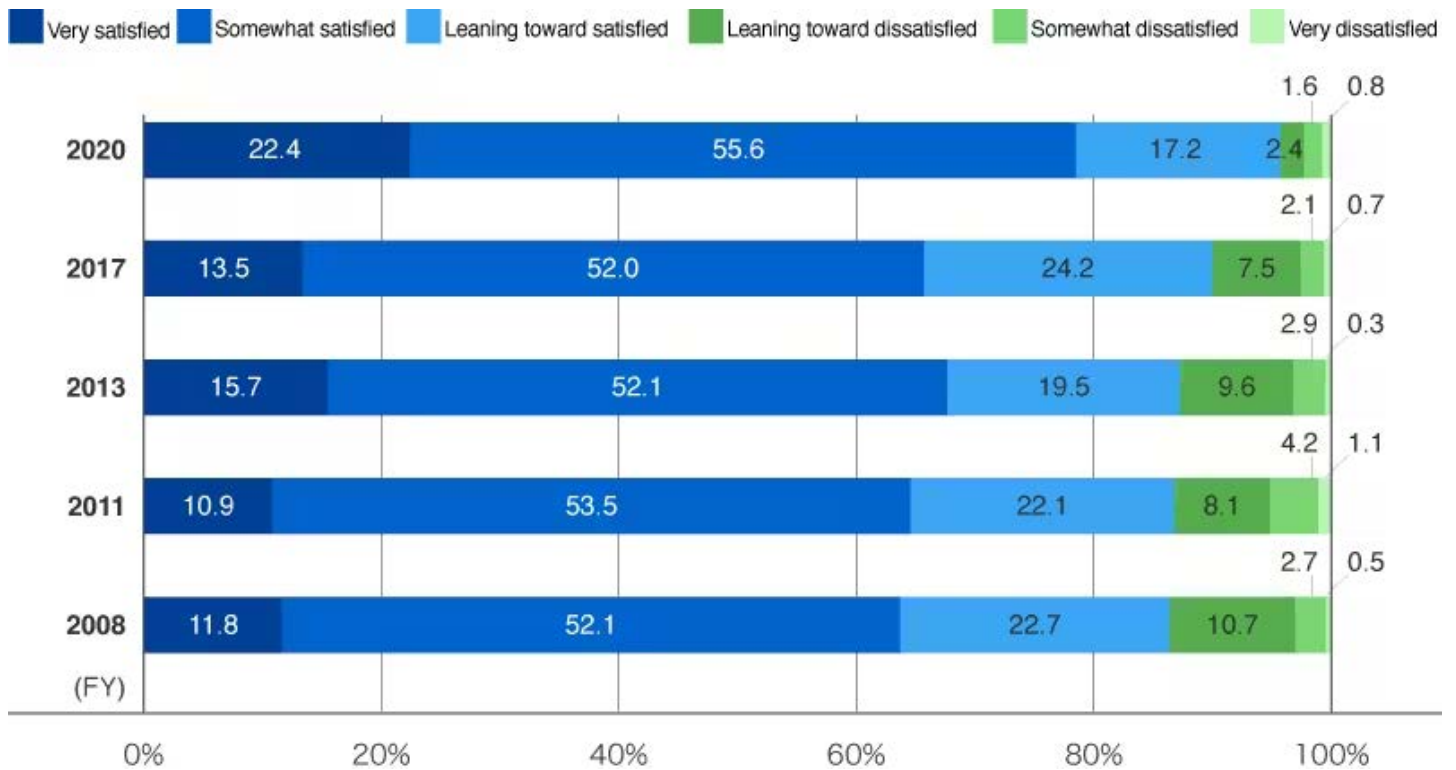
CSR Activity Report (CSR Guideline Activity Reports) - Communication

Communication with Customers

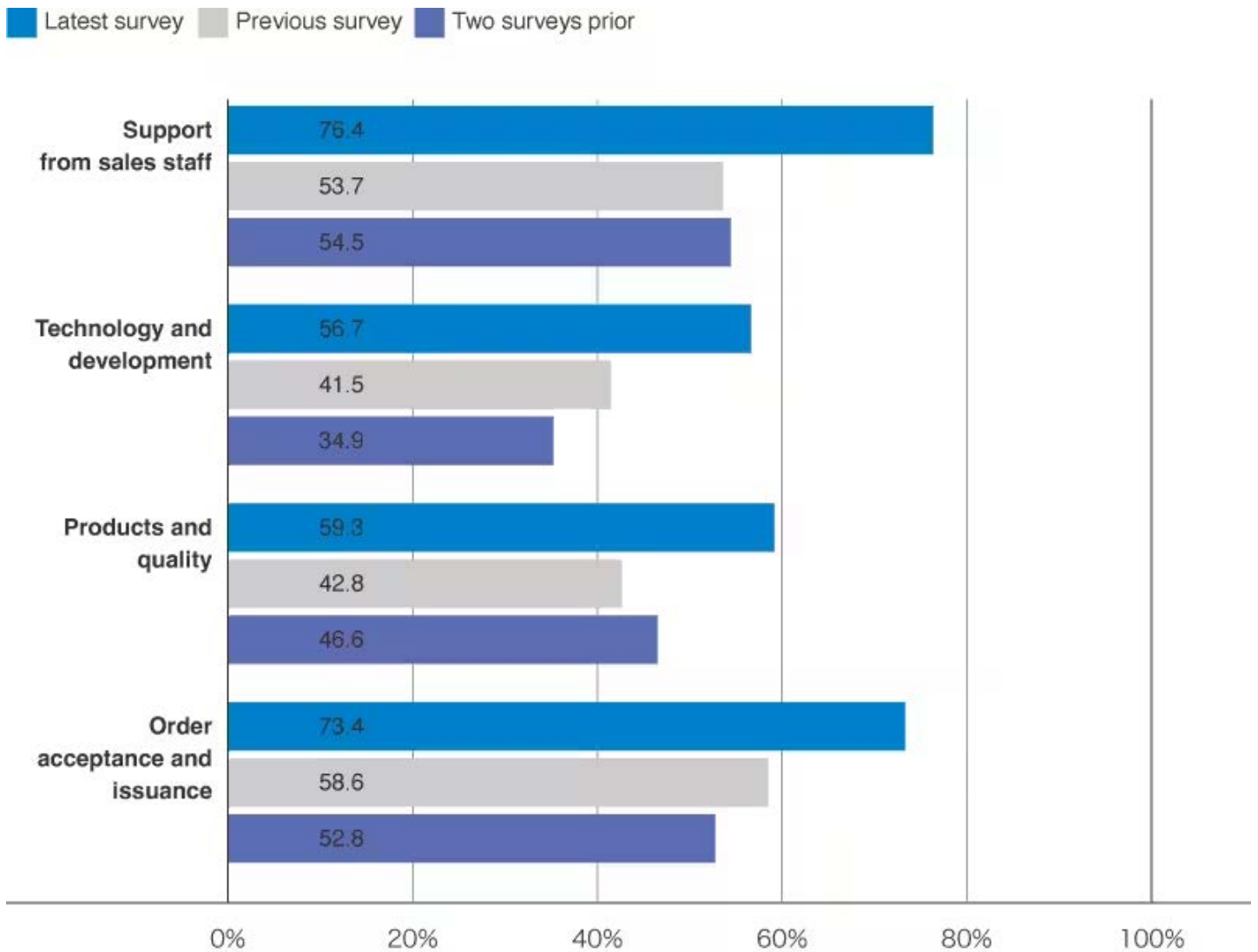
Customer Satisfaction Survey

True to its “customer first” commitments, Toray Group regularly conducts customer satisfaction surveys. The survey results are shared within the Group at the officers’ meeting and via the in-house magazine to facilitate business improvement at worksites and motivate employees. From executives and managers to general staff, every employee works to achieve even higher quality customer service, by engaging in an iterative cycle of understanding and improving issues.

Overall Customer Satisfaction (%)



Customer Satisfaction (%) by Category



Note: Percentage of customers who chose "Very satisfied" or "Somewhat satisfied" on a six-point scale of "Very satisfied," "Somewhat satisfied," "Leaning toward satisfied," "Leaning toward dissatisfied," "Somewhat dissatisfied" and "Very dissatisfied."

Showrooms

Toray has set up showrooms in Mishima (at the Toray Human Resources Development Center), at the Shiga Plant, and at other major Toray sites as space for communicating with customers. These showrooms feature accessible displays of Toray's business and product applications. The goal is to deepen understanding of the Toray Group Sustainability Vision and Toray Group's commitment to leverage its innovative technologies and advanced materials to contribute solutions on a host of issues. Toward this end, the exhibit space on the corporate culture floor of the Toray Human Resources Development Center in Mishima was also renovated in fiscal 2022.

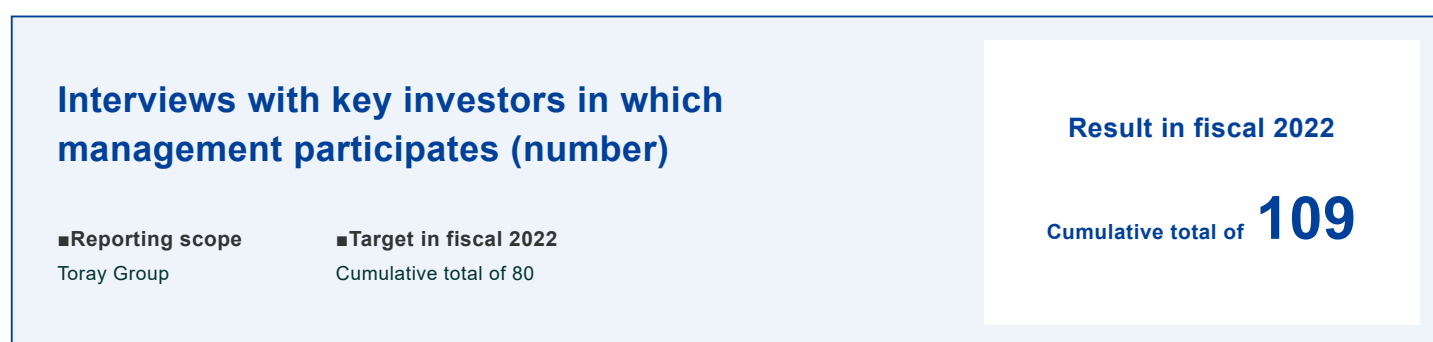


Exhibit space at Toray Human Resources Development Center in Mishima

CSR Activity Report (CSR Guideline Activity Reports) - Communication

Communication with Stockholders and Investors

In accordance with its Information Disclosure Policy, Toray Industries, Inc. makes sure to disclose information required under laws and regulations in an accurate, timely and appropriate manner, as well as a broad range of additional information beyond these requirements. The Company's Investor Relations Department was established to liaise with stockholders and investors, aiming to create as many communication opportunities as possible.



Holding Investor Relations Events to Communicate with Stockholders and Investors and Giving Feedback to Top Management

CSR Roadmap 2022
Main Initiatives (4)

Toray Industries conducts same-day briefing sessions with the release of quarterly and annual earnings results, and holds interviews, for institutional investors and securities analysts. The Company also conducts briefing sessions for individual investors. Feedback received at investor briefing sessions and through communication with investors and stockholders is regularly reported to the Board of Directors, helping to guide management and business activities.

Activities	Number of events	Number of meetings/participants
Meetings with investors and analysts	As required	565 meetings
Briefing sessions for individual investors	Yearly	310 participants

External Evaluation of Information Disclosure to Investors

In the “Investor Relations” section of its corporate website, Toray Industries provides information about its financial results and management policies and strategies for stockholders and investors. In an effort to disclose information fairly, the Company promptly posts financial data and presentation materials, including English translations, used in its briefings for institutional investors. In fiscal 2022, the Company’s publications were evaluated externally by a number of organizations, as shown below.

• Website Evaluations

Organization details	Evaluations
Daiwa Investor Relations Co., Ltd.	2022 Internet IR Awards Award for outstanding website
Nikko Investor Relations Co., Ltd.	2022 All Japanese Listed Companies' Website Ranking (AAA Website in overall ranking and AAA Website in sector ranking (Textiles and Apparels))
GOMEZ	Silver Prize (top in textile sector) in IR Site Ranking 2022

• Annual Report Evaluation

Evaluations
NIKKEI Integrated Report Award 2022 Excellence Award

Evaluations from the Perspective of Socially Responsible Investment

- Included in Dow Jones Sustainability™ Asia / Pacific Index
- Listed in The S&P Global Sustainability Yearbook 2023
- Included in FTSE4Good Index / FTSE Blossom Japan Index / FTSE Blossom Japan Sector Relative Index
- Received AAA rating in MSCI ESG Ratings / Included in MSCI Japan ESG Select Leaders Index
- Recognized as CDP Water Security A List Company

Convenient General Stockholders Meetings

For the convenience of its stockholders, Toray Industries avoids holding its general meeting of stockholders on a date when many other companies in Japan hold their meetings. Toray Industries implemented strict COVID-19 prevention measures for the general meeting of stockholders it held on June 23, 2022, live-streaming a hybrid in-person/online meeting to accommodate stockholders who were unable to attend and/or were in remote locations. Every year, the general stockholders' meeting notice is posted on the website approximately four weeks in advance of the meeting to give stockholders extra time to review the agenda items. The meeting notice is also translated into English, and voting enhancements include smartphone-based electronic proxy voting and an electronic voting platform for institutional investors.

In 2023, the general meeting of stockholders was held on June 27. In accordance with the electronic provision of general stockholders' meeting materials required under the revised Companies Act, the meeting notice sent out was summarized.

Click [here](#) for the main initiatives for CSR Guideline 6, "Communication" in CSR Roadmap 2022.

CSR Activity Report (CSR Guideline Activity Reports) - Communication

Communication with Business Partners

Toray Group holds policy briefings and carries out CSR procurement surveys for business partners to foster mutual understanding and closer collaboration.

Related Information

- [Socially Responsible Procurement Initiatives at Toray Group](#)
- [Toray Group Distribution Initiatives](#)

CSR Activity Report (CSR Guideline Activity Reports) - Communication

Communication with Employees

Internal Branding

CSR Roadmap 2022
Main Initiatives (1)(3)

Over the two years between fiscal 2020 and 2021, Toray Group has implemented the Toray Philosophy Project as one of its group-wide projects under the Medium-Term Management Program, Project AP-G 2022. The Group has gained significant new insights and identified future issues. In order to further instill the Toray Philosophy and encourage every employee to conduct themselves and make decisions in accordance, continued activities designed to instill the philosophy are necessary, and the Group has been expanding informational tools, holding regular events, and working on other measures to involve employees in instilling the management philosophy.

In the general survey for employees on the Toray Philosophy Project, many respondents indicated that, with regard to the organizational culture, there is a need to create an open workplace environment where employees are able to easily demonstrate their desire to take on new challenges. Toray Group continues to work to improve the organizational culture so that it provides a foundation for putting the Toray Philosophy into practice and increases employee motivation.

The Group has specified five guidelines to set the course for internal branding efforts: (1) develop methods of communicating management's intentions that convey "humanity" and "appeal"; (2) conduct activities that promote mutual understanding between employees at different levels and in different organizations; (3) create external points of contact that motivate employees and generate innovation; (4) instill an understanding internally and externally that Toray corporate activities contribute to solving social issues and help people live better lives; and (5) develop a variety of easily understandable tools to instill the Toray Philosophy among employees. The Group has introduced a new opportunity for open, two-way communication between the management team and employees with one of its new activities, the video live stream, "Real Talk – Everyone's Voice," which it introduced in January 2023. In fiscal 2022, the live stream was hosted twice at the head office, and a total of six live streams are planned in fiscal 2023, including live streams to be hosted at plants. These events have elicited many positive comments from employees who say they gained insight into the president, were able to better understand his vision and personality, and enjoyed the free and open atmosphere.

Toray Group will continue to formulate and implement various measures encouraging different avenues for internal communication to ensure that all employees conduct themselves in accordance with the Toray Philosophy and foster an attachment to the Toray Group.



Employees take part in video live stream, "Real Talk – Everyone's Voice."

Toray Group employs various forms of media such as printed in-house magazines, intranet, and company-wide bulletin boards to provide information on the Group's management policies and issues, as well as to promote dynamic communication that will strengthen the Toray brand and foster a sense of belonging among Group employees. Messages from the president appear in all of these media. The printed in-house magazine is published in two languages (Japanese and English) to keep employees informed about management and business topics as well as corporate projects.

The Group has launched an intranet called TORAYNAVI in Japanese and English for group companies both in and outside Japan to share timely information.

Circulation of Toray Group's publications

Japanese edition of *People* in-house magazine :

Around 16,000 copies per issue (published six times per year)

English edition of *People* in-house magazine :

Around 3,000 copies per issue (published four times per year)

Toray Management magazine for managers :

About 7,000 copies per issue (published four times per year)



Employee Survey

Toray Industries, Inc. regularly conducts an employee attitude survey of Toray Group employees in and outside Japan. The survey is designed to assess employee engagement and motivation, and to gauge the level of progress in implementing the long-term vision and medium-term management program. It is conducted in six languages, including Japanese, English, Chinese, Indonesian, Thai, and Korean. The fiscal 2020 survey yielded encouraging results, with many respondents indicating a positive view of Toray and expressing a desire to continue working at Toray Group in the long term. The survey also shed light on issues and highlighted requests from employees. These are relayed to the relevant departments so that they can address them and raise employee satisfaction. The survey results are used to identify gaps that may exist between employee attitudes and customer assessments from customer satisfaction surveys, and to analyze the level of communication between managers and staff. The results of the employee attitude survey are circulated within the company as feedback and are utilized to make improvements.

Promoting CSR Initiatives in Every Workplace

CSR Roadmap 2022
Main Initiatives (3)

A special characteristic of Toray Group's approach to corporate social responsibility is its “CSR line activities,” an employee participation system that emphasizes putting CSR into practice on the job. Each workplace implements activities suited to its own circumstances, such as holding discussions on CSR issues.

Related Information

> [Toray Group Corporate Social Responsibility Initiatives](#)

Facilitating Internal Exchange of Opinions on CSR Issues and Enhancing Awareness

CSR Roadmap 2022
Main Initiatives (3)

Interviews conducted to exchange opinions within the company (rate of progress)

■Reporting scope Toray Group	■Target in fiscal 2022 80%
---------------------------------	-------------------------------

Result in fiscal 2022

68%

Toray Group strives to ensure that social responsibility is firmly rooted in its culture by providing employees with various opportunities.

Since fiscal 2019, the CSR Operations Department of Toray Industries has visited departments as well as group companies worldwide to conduct interviews to exchange opinions. The aims are to ascertain the status of CSR initiatives in each workplace and to instill CSR awareness. The progress rate of the initiative for fiscal 2022 was 68%, falling short of the target of 80% of all targeted departments and group companies to be visited. The rate of

progress was affected by the period of time in fiscal 2020 when the department was unable to conduct in-person interviews due to the COVID-19 pandemic. The issues for CSR activity implementation identified during the interviews to exchange opinions will be reflected in Toray Group's CSR promotion measures.

Toray Group communicates CSR information through a variety of internal publications (including the *People* and *Toray Management* magazines and an internal CSR newsletter) to help employees understand the necessity of implementing CSR in each workplace. In addition, the Group also strives to increase CSR awareness with an e-learning course covering the fundamentals of CSR, CSR webinars designed to promote understanding and awareness of global environmental issues, and other programs.



CSR web seminar

Communicating with Employees' Families

Toray Group organizes workplace tours for employees and their families to help employees' families get to know more about Toray. The tours at individual business sites and plants involved a variety of different programs.



Interactive science experiment class (making stamps)
Toray Okazaki Plant
21 people from six families



Tour of water treatment membrane plant
Toray Ehime Plant
26 people from 10 families



Group photo
Toray Nagoya Plant
49 people from 15 families



Touring a film manufacturing site
Toray Gifu Plant
10 people from three families



Science experiment
Toray Ehime Plant
20 people from eight families



Viewing wind turbine blades
Toray Seta Plant
23 people from seven families



Tour of Innovation Plaza
Toray Shiga Plant
45 people from 18 families

Click [here](#) for the main initiatives for CSR Guideline 6, “Communication” in CSR Roadmap 2022.

CSR Activity Report (CSR Guideline Activity Reports) - Communication

Communication with the Media

CSR Roadmap 2022
Main Initiatives (5)

Number of news releases

■Reporting Scope	■Target in fiscal 2022
Toray Group	200

Result in fiscal 2022

171

Toray Industries, Inc. recognizes that public relations and corporate communication activities have a role in fulfilling responsibilities for information disclosure as well as influencing public opinion. Accordingly, the Company's Corporate Communications Department actively engages with a wide range of media organizations, linking the Company with the public.

Based on Toray's Information Disclosure Principles, the department provides fair and impartial information, even if it may cast the Company in a bad light, in a timely and appropriate manner. In fiscal 2022, Toray Group issued 171 press releases and carried out 182 interviews in response to media requests.

Related Information

> [Toray's Information Disclosure Principles](#)

Click [here](#) for the main initiatives for CSR Guideline 6, "Communication" in CSR Roadmap 2022.

CSR Activity Report (CSR Guideline Activity Reports) - Communication

Communication with Local Communities

Toray Group creates various opportunities for communication with people who live near its business sites. In fiscal 2022, the impact of COVID-19 stabilized, and Toray Group worked actively to [contribute to local communities](#).



At a lecture to foster safety awareness at a local elementary and junior high school, students formed letters spelling out Safety First Toray.

[Toray Industries (India) Private Limited]



A joint disaster drill with local residents
(Toray Industries, Inc. Seta Plant)



Picture books were donated to a local hospital, and employees read aloud to the children.

[Toray Industries (H.K.) Ltd., Vietnam]



Supplying hygiene products to local residents
(Toray Plastics (America), Inc.)